

## Stroud Hill Park

Fen Road, Pidley, ST IVES, PE28 3DE, ENGLAND

### Summary

PENNANT RATING



Gold Award

DESIGNATOR

Caravan & Camping

QUALITY SCORE

93%

DATE OF INSPECTION

29 April 2019

TYPE

Day Inspection

INSPECTOR

Rebecca Johnson

rebecca.johnson@theaa.com

CONTACT


David Newman

Proprietor

It was a pleasure to meet David for this routine caravan & camping inspection of Stroud Hill Park, carried out in accordance with AA Quality Standards, of which his time and tour of the facilities are very much appreciated. As discussed, there are no major physical changes to report, however maintenance and upkeep of the site are always a priority, ensuring standards remain consistent year on year. Externally the characterful barn, housing the reception, Barn Restaurant and amenities, offers a very strong first impression with ample gravel parking, very well maintained brickwork and woodwork appearing fresh. The interior is superbly maintained. Reception is spacious, ideal for busier periods and guests have access to plenty of local information and tourist attractions pamphlets to make the most out of their stay. The Barn Restaurant with its high ceilings and exposed beams, makes for a cosy venue for dinner and is open to the public as well as campers. Both male and female washrooms remain in excellent decorative order, with quality tile flooring and smart fixtures and fittings, a very inviting space. Cleverly there is dual access into the washrooms for diners and discreet, convenient entry from the park for campers. The disabled access washroom has benefited from a new shower. Pitches remain in very good order; lawns are immaculate and the seasonal plantings enhance the overall impression. Standards of cleanliness remain very strong, with a thorough approach applied to all sensitive areas and definite sparkly feel within washrooms. As a result of this inspection, I am pleased to confirm a continued Five Pennant Rating under the AA Caravan & Camping Scheme, with an AA Quality Score of 93%, securing the Gold Award. Wishing David and the team all the very best for the season ahead.

# Provision of Services & Facilities

You must provide all the services and facilities for Caravan & Camping minimum entry (one Pennant) and additionally any services and facilities required for your target pennant rating. These are listed below in the same order as the Quality Standards booklet.

There are certain services and facilities, which are deemed "Key" (marked with the  symbol in the table below), and these are the most significant in terms of guest expectation. The absence of any of these may delay confirmation of your pennant rating. In the details below these are marked in bold.

There are other services and facilities, which are deemed "Additional", and these are less significant in terms of guest expectation. A commitment to address these will generally allow confirmation of your pennant rating.

## GENERAL

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### Site

Meet 

- Adequate clearly signed refuse disposal arranged.
- Entrance and access roads of adequate width and surface.
- Reception office with opening hours and warden contact details clearly displayed if closed.
- Location of emergency telephones clearly displayed and whereabouts of on-site or nearest public telephone, if mobile signal is poor.
- A quality shop on site or nearby is desirable.
- Planning permission: insurance to include public liability; local Fire Authority approval; food hygiene rating displayed, if public food operation provided; and other statutory requirements for additional activities such as gyms and swimming pools are required.

## CARAVAN & CAMPSITE

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### Pitches

Meet 

- No more than 25 pitches (with increased privacy) per campable acre.
- At least 5% of pitches allocated for tourers.
- Individual electric hook up points should be provided to most pitches.
- Hard standings, wheel runs and/or firm level ground should be provided for 20% of pitches.
- A number of fully serviced pitches should be provided in addition to a motor home service point with access for large units.



## Amenities Block

Meet

- An adequate drinking water supply & reasonable drainage
  - Quality and upmarket toilet facilities, ideally in all blocks and heated October to Easter
  - Hot & cold water to every basin
  - Toilet blocks to be lit externally.
  - Dishwashing facilities, covered and lit.
  - To contain mirrors, shelves & hooks, shaver/hairdryer points, lidded waste bins in ladies toilets, un-cracked toilet seats, soap and hand dryer/towels.
  - Spacious vanity-style WHBs ideally in all blocks, at least 2/25 pitches/gender, ideally some in cubicles.
  - Fully-tiled or equivalent showers ideally in all blocks, with dry areas, shelves and hooks, doors (not curtains) min 1/30 pitches/gender. Should be free.
  - Ideally some WC/WHB cubicles or a fully serviced cubicle (family room/disabled (not Radar)).
  - Baby-changing facilities, unless site geared to adults.
  - Several designated self-contained cubicles ideally containing WC, WHB + shower/bath. Remaining WHBs ideally cubicled. All toilet blocks to be heated.
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## Other Site Facilities

Meet

- Chemical disposal facility, ideally with running water (not applicable if tents only).
  - An automatic laundry with some drying facilities.
  - Children's playground is desirable with equipment, games room and/or recreation area, unless the site is geared towards adults.
  - Parks should have CCTV and security barriers.
  - A late arrivals area is desirable, ideally with electric hook up.
  - May also provide a heated swimming pool, quality shopping facilities, cafe or restaurant, as well as a bar, and a designated walking area for dogs (if accepted).
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# Useful Numbers

## Customer Support

All establishment enquiries, including inspections, reports, ratings & signage

07941 183972  
dhancock@dircon.co.uk

## Hotel Services Marketing

Logo requests, on and offline promotional opportunities, award event enquires

01256 491544  
awards@theAA.com

## Advertising Sales

Adding photographs to guide listings, advertising in the guides

01256 491547  
advertisingsales@theAA.com

## Online Establishment Details

Change your on-line information on TheAA.com; add a photograph

01256 844455  
hotelservices@theAA.com

## Hotel Services Accounts

All financial and payment enquiries

01256 492424  
hotelpayments@theAA.com

## Twitter

@AAHospitality and @TheAA\_Lifestyle